

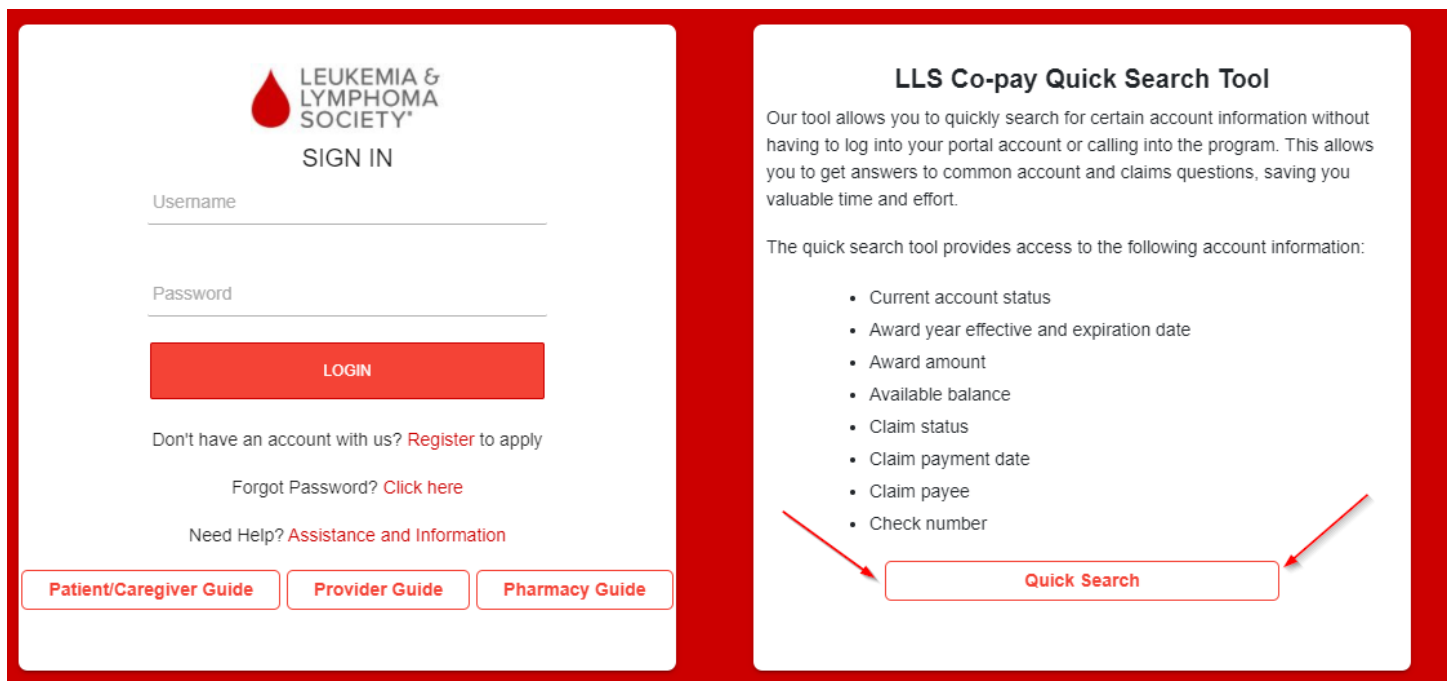
## LLS Co-pay Quick Search Tool

Our tool allows you to quickly search for account information without having to login to the portal or call the program. Get answers to common account and claim questions and save time. The quick search tool provides access to the following account information:

- Current application status
- Award coverage period with approval and expiration dates
- Award amount
- Available balance
- Claim status
- Claim payment date
- Claim payee
- Check number

**Step 1:** Go to our online portal at <https://cprportal.lls.org/#/login> or click the portal link on the program webpage

**Step 2:** Click on the **Quick Search** icon located next to the portal log in. You DO NOT have to log into the portal to do a quick search.



The screenshot shows two side-by-side panels. The left panel is the 'SIGN IN' page, featuring the LLS logo, a 'SIGN IN' heading, and input fields for 'Username' and 'Password'. Below these is a red 'LOGIN' button. Links for 'Register to apply', 'Forgot Password? Click here', and 'Need Help? Assistance and Information' are provided. At the bottom are three buttons: 'Patient/Caregiver Guide', 'Provider Guide', and 'Pharmacy Guide'. The right panel is titled 'LLS Co-pay Quick Search Tool' and contains the same introductory text and list of account information as the main document. A red-bordered box labeled 'Quick Search' is at the bottom, with two red arrows pointing to it from the left and right sides.

**Step 3:** Select either **Check Application Status** or **Check Claim Status** from the drop-down menu



## LLS Co-pay Quick Search Tool

Our tool allows you to quickly search for certain account information without having to log into your portal account or calling into the program. This allows you to get answers to common account and claims questions, saving you valuable time and effort.

The quick search tool provides access to the following account information:

- Current account status
- Award year effective and expiration date
- Award amount
- Available balance
- Claim status
- Claim payment date
- Claim payee
- Check number

Select Service Type to begin

Service Type

Check Application Status

Check Claim Status

[Click here to register](#) [Click here to login](#)

**Step 4:** Enter the required information

Note: You cannot conduct a search without filling out all the required fields

First Name John	Last Name Smith
DOB (MMDDYYYY) 10/01/1974	PFAP Patient ID (OR) Last 4 digits of SSN/Alien No 36523
Select one required search option Application Created Date	10/02/2021 - 10/09/2021

**Step 5:** Click either the **Check Application Status** or **Check Claim Status** Icon

Check Application Status

Check Claim Status

**You are all set!** The Application will display as shown below

**APPLLS2021934**

**John Smith**

Myeloma

**APPROVED**

Award Year : 2021

Award Balance : \$11000.00


**Approval Date:**    **Expiry Date:**  
 Oct 21, 2021        Oct 21, 2022

**Lookback Date:**    **Revocation Date:**  
 Jul 23, 2021        --

**The Claim Status will display as shown below**

The screenshot below displays a claim submitted along with the claim number (POE ID), status, and payment details. When you click to view detail, you will be able to see who the payment was made to, the amount, etc.

Show  entries

POE ID	Check No	Status	View Details
P-120924		<b>PENDING</b>	

Showing 1 to 1 of 1 entries     Page  of 1

Note: If you need additional application or claim information, click the **Clear** icon to search additional accounts or claims.

Clear