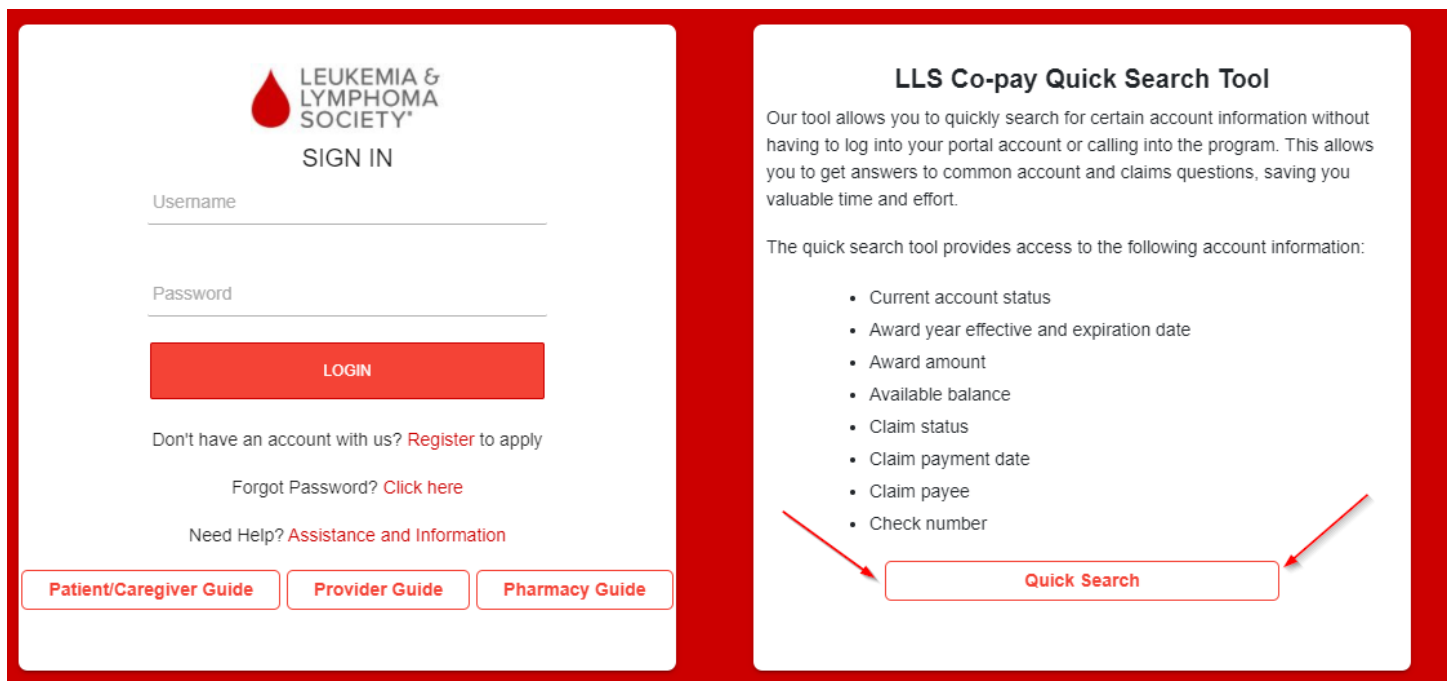# LLS Co-pay Quick Search Tool

Our tool allows you to quickly search for account information without having to login to the portal or call the program. Get answers to common account and claim questions and save time. The quick search tool provides access to the following account information:

- Current application status
- Award coverage period with approval and expiration dates
- Award amount
- Available balance
- Claim status
- Claim payment date
- Claim payee
- Check number

Step 1: Go to our online portal at https://cprportal.lls.org/#/login or click the portal link on the program webpage

Step 2: Click on the **Quick Search** icon located next to the portal log in.
You DO NOT have to log into the portal to do a quick search.

Step 3: Select either **Check Application Status** or **Check Claim Status** from the drop-down menu

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LLS Co-pay Quick Search Tool

Our tool allows you to quickly search for certain account information without having to log into your portal account or calling into the program. This allows you to get answers to common account and claims questions, saving you valuable time and effort.

The quick search tool provides access to the following account information:

- Current account status
- Award year effective and expiration date
- Award amount
- Available balance
- Claim status
- Claim payment date
- Claim payee
- Check number

Select Service Type to begin

Service Type

⌄

Check Application Status
Check Claim Status

Click here to register   Click here to login

Step 4: Enter the required information

Note: You cannot conduct a search without filling out all the required fields

First Name
John

Last Name
Smith

DOB (MMDDYYYY)
10/01/1974

PFAP Patient ID (OR) Last 4 digits of SSN/Alien No
36523

Select one required search option
Application Created Date   ⌄

10/02/2021 - 10/09/2021   ✕

Step 5: Click either the **Check Application Status or Check Claim Status** Icon

Check Application Status	Check Claim Status

You are all set! The Application will display as shown below

> **APPLLS2021934**
>
> **John Smith**
>
> **Myeloma**
>
> **APPROVED**
>
> Award Year : 2021
>
> Award Balance : $11000.00
>
> **Approval Date:**   **Expiry Date:**
> Oct 21, 2021   Oct 21, 2022
>
> **Lookback Date:**   **Revocation Date:**
> Jul 23, 2021   --

The Claim Status will display as shown below

The screenshot below displays a claim submitted along with the claim number (POE ID), status, and payment details. When you click to view detail, you will be able to see who the payment was made to, the amount, etc.

Show [5 rows ▾] entries   🔍

POE ID	Check No	Status	View Details
P-120924		PENDING	👁

Showing 1 to 1 of 1 entries   Previous   Page [1] of 1   Next

Note: If you need additional application or claim information, click the **Clear** icon to search additional accounts or claims.

Clear